# Homes Tasmania Dashboard

**April 2025** 

# Homes Tasmania

Building homes, creating communities.

## **Table of Contents**

CEO update	3
Housing plan	4
Key performance indicators	7
KPI 1: Deliver 10 000 social and affordable homes	7
KPI 2: Deliver 2 000 social homes by 2027	8
KPI 3: Deliver more accessible homes	9
KPI 4: Improve alignment of social housing occupancy	10
KPI 5: Deliver more affordable rentals	11
KPI 6: Deliver more affordable home ownership	12
KPI 7: Release 800 residential lots	13
Supporting information	14
Indicator 1: Correlation with rental affordability	14
indicator 2: Applicant profile	15
indicator 3: Allocations to greatest need	16
indicator 4: Applications as a proportion of dwellings	17
indicator 5: Evictions from social housing	18
indicator 6: Turnaround times	19
indicator 7: Effectiveness of completed work orders	20
indicator 8: Building approvals in Tasmania	21
indicator 9: Vacancy rates in Tasmania	22

Homes Tasmania acknowledges Tasmanian Aboriginal communities, their culture and their rights as the first peoples of this Land, the island of lutruwita/Tasmania.

Homes Tasmania is committed to a safe and inclusive community for people of LGBTIQA+ communities and their families.

Homes Tasmania thanks the Housing and Homelessness Advisory Committee for their advice in creating this dashboard. The report aims to show progress on the <u>Tasmanian Housing Strategy Action Plan 2023-2027</u>, focusing on supply and construction activities by Homes Tasmania and its partners.

# **CEO** update

Homes Tasmania is providing more housing opportunities for Tasmanians, including people living in our remote regions and families who need larger homes.

The April Dashboard demonstrates Homes Tasmania's actions to improve the State's housing system and shows that 4 381 homes had been completed towards the Tasmanian Government's target of 10 000 social and affordable homes by 2032, with 654 homes in the pipeline and 4 965 projects in the concept phase.

In April, work was completed on eight social housing units on Flinders Island. We partnered with the Flinders Island Aboriginal Association Inc to deliver these units with funding under the Australian Government's Social Housing Accelerator Payment (SHAP) program. A further two units are nearing completion. These 10 units received funding of \$3.6 million under SHAP, with Homes Tasmania contributing \$700 000.

These are the first SHAP homes completed in Tasmania, with a total of 128 homes to be delivered across Tasmania The SHAP is an excellent example of collaboration between the Commonwealth, community providers and Homes Tasmania that is achieving much-needed housing outcomes for Tasmanians.

Also in April, work was completed on two 4-bedroom homes in Rokeby for high priority applicants from the Housing Register. While demand is strongest for smaller homes, it is important that we continue to deliver more homes for larger families.

Homes Tasmania provided funding of \$360 000 for these two homes under the Community Housing Growth Program, which has delivered more than 850 new homes since it began in 2021.

The report from the second round of community consultation on the draft concept master plan for 1 Ironcliffe Road, Penguin, was released at the end of April.

Thank you to everyone who took the time to have their say. The feedback showed increased community support for a residential development on the site, with many respondents feeling Homes Tasmania had listened to their feedback from the first round and had made suitable changes to the master plan. The feedback will be considered in our submission to the State Planning Office to rezone the site.

Significant improvements have been made to this month's Dashboard data classifying the liveability standards of new social housing dwellings, with data now collected for an extra 567 properties.

The updated figures show that, for dwellings where data is known, 1 488 out of 1 810 new homes (82 per cent) delivered since 1 October 2020 have been built to the Silver level or above of the Livable Housing Design Guidelines, ensuring the homes will continue to meet the needs of our tenants into the future.

# Housing plan

Homes Tasmania was established to strategically manage and develop the housing continuum across Tasmania. It has been tasked with delivering 10 000 homes by June 2032.

This dashboard shows performance by reporting on **completed** projects, a **pipeline** of funded and contracted works, and **concept** projects that either require funding or land to be secured or contracts to be executed.

Homes Tasmania and its partners are creating housing opportunities that meet the housing needs experienced by Tasmanians across the housing system.

This is outlined in the Tasmanian
Government's Housing Strategy 2023-2043,
and includes crisis accommodation, supported
accommodation, social housing, affordable
private rentals, release of affordable land
parcels and affordable home ownership
assistance.

#### Completed at the end of April 2025:



119 crisis units



2 055 social housing and supported accommodation



**882** affordable rentals



914 affordable home purchases



affordable residential lots

These 4 381 completed homes and land all count towards the target of 10 000 by 2032.

Homes Tasmania is also working in partnership with state government agencies, local governments and the private sector to increase key worker accommodation for essential health services, to enable local prosperity and reduce pressures on the private market, which is in addition to the 10 000 social and affordable homes.

## Funding model and pipeline

Homes Tasmania was set up to be commercially focused, with access to debt funds in the form of direct borrowings from TASCORP and interest guaranteed by the Treasurer through appropriation. Revenue is also generated from land and property

sales or other private market investment. Homes Tasmania is growing its land bank predominantly from Crown land transfers and developing this land to create more affordable homes for Tasmanians and to generate revenue.

The 2024-25 State Budget presents borrowing estimates, as well as new funding to meet expected debt servicing costs.

Homes Tasmania has accessed \$266 million in borrowings up to 30 June 2024, with the 2024-25 State Budget allowing for further borrowings up to \$454 million by 30 June 2028.

Debt servicing costs have been provided to Homes Tasmania within the 2024-25 State Budget, with \$71.3 million in new funding provided across the

budget estimates. Initial borrowings will all be long-term, with the first principal repayments not due for at least nine years.

MyHome is not counted in the pipeline because contracts are not settled. When contracts are settled, MyHome is counted in completed projects, with the projected number counted in concept projects (next page).

### Current pipeline:



0 crisis units



**331** social housing and supported accommodation



**50** affordable rentals



affordable home purchases



Forecast delivery

Affordable home purchases 3 666

Social housing 3 191

Affordable rent 1 940

Land 1 084

Crisis, 119

273
affordable residential lots

This pipeline of 654 homes and land all count towards the target of 10 000 by 2032.

Homes Tasmania has a significant number of projects in the concept phase. These projects require either confirmation of land, contracts or funding to be counted in the pipeline (see KPI 1) in future reports.

Examples of concept projects include:

- 97 social housing dwellings to be delivered under Homes Tasmania's ModHomes program
- 8 social housing dwellings to be delivered by community housing providers under Homes Tasmania's Community Housing Growth Program round two
- 700 additional social housing and 358 affordable rentals
- 350 households to be assisted into affordable private rentals under the expanded Private Rental Incentives scheme
- 300 households to be assisted into affordable private rentals under the expanded Family Violence Rapid Rehousing program
- 2 752 affordable home purchases under the MyHome program based on 380 contracts settled each year by June 2032
- 400 affordable residential lots to be released under Homes Tasmania's land release program.

#### Concept projects:



crisis units



**805** social housing and supported accommodation



1 008 affordable rentals



2 752 affordable home purchases



400 affordable residential lots

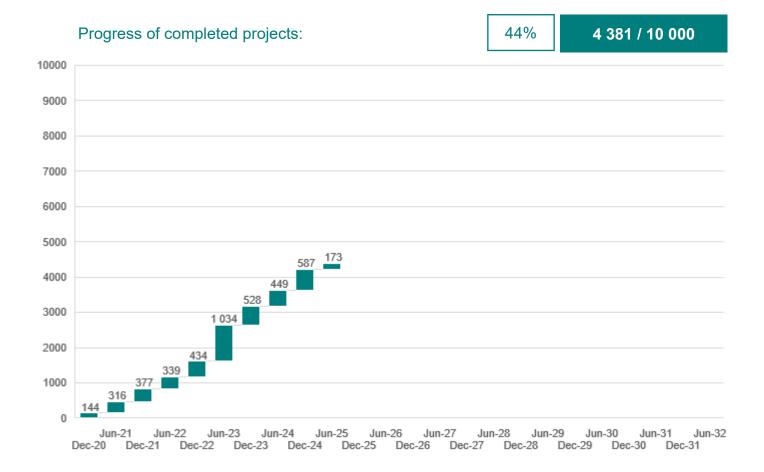
These 4 965 homes and land are provided for information only and are not counted in the pipeline.

# **Key performance indicators**

#### KPI 1: Deliver 10 000 social and affordable homes

Tasmanians need more homes and Homes Tasmania is committed to improving the housing market, including increasing social and affordable housing and releasing land for residential development.

KPI 1 measures progress of completed projects towards the target of 10 000 social and affordable homes between 1 October 2020 and 30 June 2032.



In addition to this Dashboard, the Report on Government Services is released each January and reports on the number of social housing dwellings for the previous financial year. It is a useful measure of a net increase of social housing for Tasmania but has limitations.

There can be lags in its data collection because it relies on self-reporting by community organisations and dwellings are counted once tenanted, whereas Homes Tasmania reports the completion of social housing dwellings in the same way as Housing Australia, which is when a certificate of practical completion is obtained.



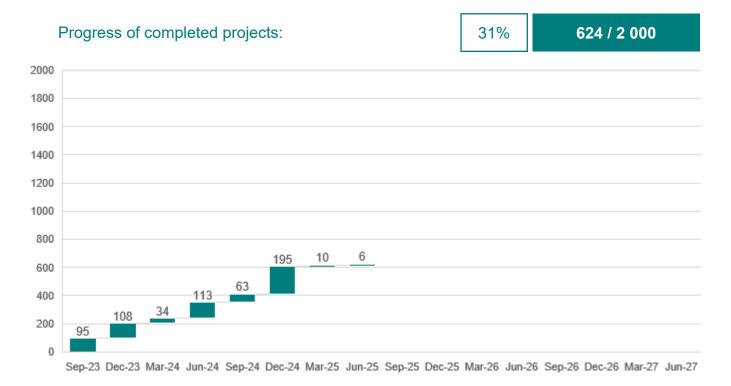
4 381

654



#### KPI 2: Deliver 2 000 social homes by 2027

KPI 2 measures progress towards the sub-target of 2 000 social housing properties, including supported accommodation, between 1 July 2023 and 30 June 2027. This sub-target is a specific allocation within the total 10 000 social and affordable homes target.



#### KPI 3: Deliver more accessible homes

Renewal of the social housing portfolio includes investment in the accessibility and liveability of new and existing homes.

KPI 3 measures the liveability standard for all new social housing being delivered towards the 10 000 target, consistent with the Livable Housing Design Guidelines released by Livable Housing Australia.

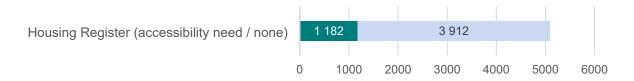
All new homes are required to be built to minimum standards, with a commitment to deliver homes at Silver standard wherever practical, and to Gold or Platinum standard where appropriate.

Of the 2 055 new social housing dwellings delivered between 1 October 2020 and 30 April 2025, 1 488 of 1 810 (or 82 per cent) of these dwellings, where data was available at the time of reporting, were identified as having been designed to Silver standard or above, including 263 at Gold or Platinum standard.

Significant improvements have been made this month to classify each new dwelling based on liveability standards and identify previously unknown data for 812 dwellings. Data is unknown for the remaining 245 dwellings.



#### Expressed demand for accessible social housing:



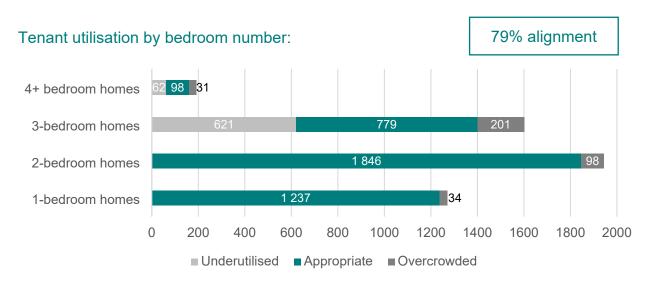
The expressed demand for accessible social housing is shown for Housing Register applicants who may have mobility limitations, being older people aged 75+ and/or those who require property modifications for accessibility and is 1 182 applicants (23.2 per cent) at the end of April 2025.

#### KPI 4: Improve alignment of social housing occupancy

The changing housing needs of Tasmanians requires more one- and two-bedroom homes or homes for much larger families. The social housing portfolio has many underutilised three-bedroom homes, which met the needs of households in previous decades. Construction of new homes by Homes Tasmania will focus on improving this alignment by increasing housing density and infill residential development to deliver smaller, two-bedroom homes and some larger family homes.

KPI 4 measures the number of social housing dwellings managed by Homes Tasmania that have fewer or more bedrooms than are required by the household.

Most underutilisation (13.6 per cent) and overcrowding (7.3 per cent) apply to threeand four-bedroom dwellings, showing a need to make better use of these existing homes.



#### Expressed demand for smaller homes:



The expressed demand for smaller social housing dwellings is shown for Housing Register applicants, with 4 192 applicants (82 per cent) wanting one- or two-bedroom homes.

#### KPI 5: Deliver more affordable rentals

KPI 5 measures the number of new affordable rentals being delivered under the Private Rental Incentives scheme and Family Violence Rapid Rehousing program. The targets for these programs between 1 July 2024 and 30 June 2026 are an additional 200 homes under the Private Rental Incentives scheme, bringing the total program capacity to 400 homes, and an additional 100 homes under the Family Violence Rapid Rehousing program, bringing the total program capacity to 150 homes.

The portfolios have 214 and 44 homes respectively as at the end of April 2025.



These programs provide access for people on the Housing Register into the private rental market by head leasing properties and subsidising the rent amount, so they are affordable.

Tasmanians on low incomes can also apply for Private Rental Assistance through Housing Connect to help towards their costs for rent in advance, bond payments, removalists and rent arrears.

Housing Connect helps about 200 households into affordable rentals with Private Rental Assistance each month.

#### KPI 6: Deliver more affordable home ownership

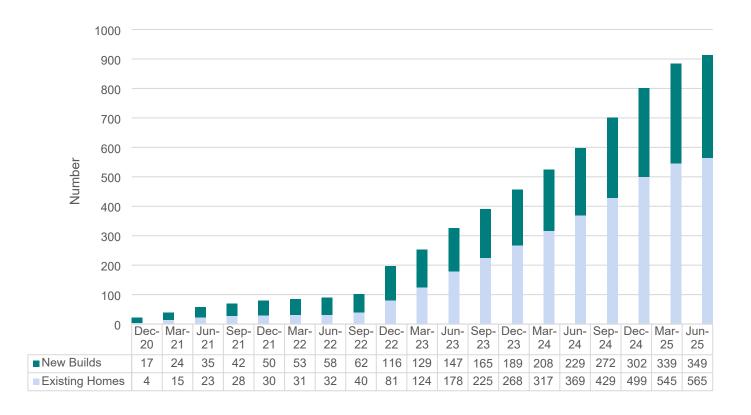
The MyHome shared equity scheme has been expanded to help more people buy their first home with a two per cent deposit.

KPI 6 measures the number of households who have purchased a home through MyHome and previous home ownership assistance programs.

The data reflects settlements that have taken place during the month and shows strong growth of the revised program. The data is reported for the current month while displaying historical figures on a quarterly basis.

There have been 914 households assisted into affordable home ownership as at the end of April 2025.

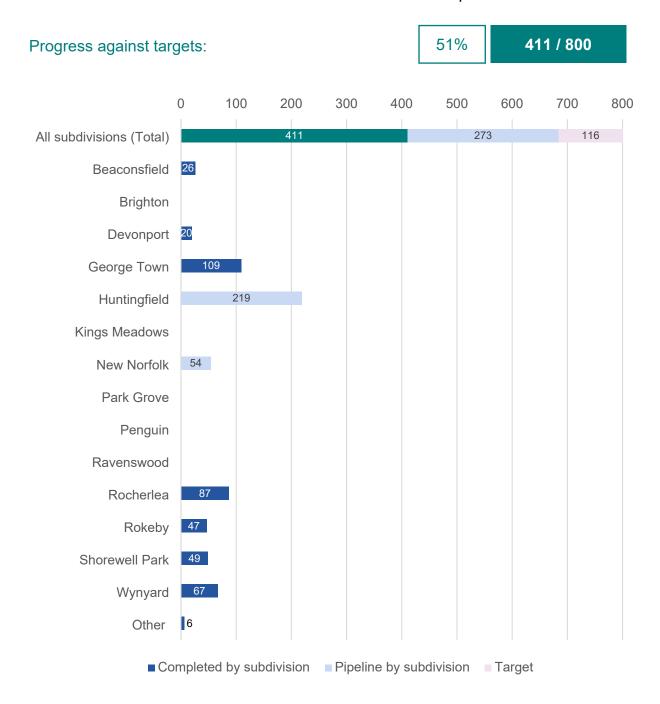
#### Completed purchases



#### KPI 7: Release 800 residential lots

KPI 7 measures progress against the number of residential lots to be sold by subdivision locations towards the target of 800 residential lots to be released across the state by 30 June 2027. Land sales will be available to people who are committed to substantially construct a home on the land within two years.

There have been 411 lots of land released as at the end of April 2025.



# **Supporting information**

Supporting information is provided about the efficiency and effectiveness of Tasmania's social housing system, and where available, how Tasmania's housing indicators compare nationally.

## Expressed demand for social housing

#### Indicator 1: Correlation with rental affordability

This indicator compares rental affordability quarterly with demand from applicants on the Housing Register monthly, showing a strong correlation between the increased median price<sup>1</sup> of private rentals and housing demand from applicants on the Housing Register. Housing Register data is reported for the current month, while private rental data and historical figures are reported quarterly.

There has been an increase of 7.8 per cent in the past 12 months in the number of applications on the Housing Register from 4 727 to 5 094 at the end of April 2025.



Delivering more affordable rentals and affordable home ownership aims to reduce pressure on the social housing system, with new supply of social housing dwellings targeting those in greatest need.

<sup>&</sup>lt;sup>1</sup> Rental affordability data is reported by the Real Estate Institute of Tasmania quarterly.

## Housing Register data

#### Indicator 2: Applicant profile

This indicator shows that the number of active applications on the Housing Register was 5 094 at the end of April 2025, indicating there is strong demand for social housing.



Secure housing refers to applicants who may be unsafe at home, or their property is not appropriate to their needs, or they are living in a caravan park. Temporary housing includes applicants who may be staying with family and friends or in a shelter or in brokered accommodation, or they have received a notice to vacate from their rental home. Applicants who are homeless are without accommodation (such as sleeping rough). Assistance is available for people who are without accommodation at Safe Spaces and outreach support in Burnie, Launceston and Hobart.

Past 12 months			
Month	Applicants on the Housing Register		
Apr-24	4 727		
May-24	4 731		
Jun-24	4 709		
Jul-24	4 745		
Aug-24	4 792		
Sep-24	4 892		
Oct-24	4 912		
Nov-24	4 922		
Dec-24	4 866		
Jan-25	4 933		
Feb-25	5 043		
Mar-25	5 069		
Apr-25	5 094		

Most demand is for one-bedroom properties, indicating a significant need from single people and couples.

#### Indicator 3: Allocations to greatest need

This indicator shows the proportion of homes that are allocated to priority applicants and the time that it takes to house priority applicants from when they applied for social housing.

This includes data for applicants housed into public and community housing. The national average (and the performance of other jurisdictions) is sourced from the Report on Government Services<sup>2</sup>, which is released in January each year.

	Past 12 months				
Month	Proportion of allocations made to priority applicants (Monthly)	Proportion of allocations made to priority applicants (Rolling 12-month average)	Average time to house priority applicants – in weeks (Monthly)	Average time to house priority applicants (Rolling 12-month average)	
Apr-24	97.8	94.4	90.0	87.0	
May-24	92.8	94.5	95.7	89.0	
Jun-24	96.1	94.8	94.7	89.7	
Jul-24	95.8	94.7	73.6	90.5	
Aug-24	94.0	91.2	73.2	89.0	
Sep-24	91.4	94.7	84.5	87.9	
Oct-24	91.9	95.2	86.5	87.9	
Nov-24	87.1	94.3	73.2	85.7	
Dec-24	95.7	94.2	80.0	84.6	
Jan-25	92.2	93.8	83.8	82.6	
Feb-25	94.0	93.7	82.3	81.9	
Mar-25	90.7	93.1	72.6	82.2	
Apr-25	94.2	92.8	81.6	81.6	

At 92.8%, Tasmania is allocating a far greater proportion of social housing to priority applicants than the national average, which was 87.4% for public housing and 79.9% for community housing in 2023-24.

The percentage of allocations to priority applicants was 92.8 per cent (rolling 12-month average) at the end of April 2025.

The average wait time for priority applicants on the Housing Register was 81.6 weeks (rolling 12-month average) at the end of April 2025.

PAGE 16 of 23 | Homes Tasmania Dashboard

<sup>&</sup>lt;sup>2</sup> Table 18A.16, Table 18A.17 and Table 18A.18 of the 2025 RoGS

#### Indicator 4: Applications as a proportion of dwellings

This indicator measures the number of applicants on the Housing Register as a proportion of the total number of social housing dwellings. This is a way of comparing Tasmania's performance with other jurisdictions when assessing the waiting list. The data is sourced from the Report on Government Services, which is released in January each year, and its mid-year update, which includes the final number of Indigenous community housing dwellings for the previous year.

	Past 9 years					
Year ending 30 June	Population	Annual population growth rate	Number of social housing dwellings <sup>3</sup>	Housing Register	Applicants as proportion of population	Applicants as proportion of social housing dwellings
2016	517 514	0.47%	13 621	3 365	0.65%	24.7%
2017	526 762	1.79%	13 408	2 960	0.56%	22.1%
2018	537 291	2.00%	13 364	3 210	0.60%	24.0%
2019	547 841	1.96%	13 554	3 351	0.61%	24.7%
2020	557 578	1.78%	13 812	3 373	0.60%	24.4%
2021	567 239	1.73%	14 059	4 144	0.73%	29.5%
2022	571 051	0.67%	14 065	4 453	0.78%	31.7%
2023	573 738	0.47%	14 605	4 598	0.80%	31.5%
2024 <sup>4</sup>	575 496	0.31%	15 050	4 709	0.82%	31.3%

Tasmania has had a 10.5 per cent growth in social housing from 2016 to 2024 and an 11.2 per cent population growth over the same period compared with the national average, which has seen a 5.5 per cent growth in social housing and a 12.5 per cent population growth.

The data shows a positive change that the proportion of applicants to the number of social housing dwellings decreased by a further 0.2 per cent between June 2023 and June 2024.

<sup>&</sup>lt;sup>3</sup> Social housing dwellings is reported in RoGS Table 18A.3.

<sup>&</sup>lt;sup>4</sup> Population data is at 30 June each year as released by the Australian Bureau of Statistics.

#### Indicator 5: Evictions from social housing

Under the *Residential Tenancy Act 1997*, tenants have important responsibilities, including maintaining their tenancy agreements and being considerate neighbours.

Social housing providers work proactively to support tenants in meeting their obligations. However, where agreements are not upheld, providers take appropriate steps to ensure that all residents can enjoy a respectful community where people feel secure and safe. After exhausting all possible solutions to resolve the issue, a tenant may face eviction from their social housing tenancy.

This indicator shows the number of tenancies that have ended due to eviction over the past 12 months, along with the reasons for those evictions.

	Past 12 months				
Month <sup>5</sup>	Arrears	Property Condition	Antisocial Behaviour	Other	Total
Apr-24	<5	<5	0	<5	6
May-24	<5	<5	0	<5	7
Jun-24	<5	0	0	0	<5
Jul-24	<5	<5	<5	<5	7
Aug-24	<5	0	0	0	<5
Sep-24	<5	<5	0	0	<5
Oct-24	<5	<5	0	<5	7
Nov-24	<5	0	<5	<5	5
Dec-24	<5	<5	<5	<5	8
Jan-25	9		0	0	9
Feb-25	<5	0	0	0	<5
Mar-25	<5	<5	0	<5	<5
Total (12 months)	33	16	1	16	65

There were on average five evictions per month (rolling 12-month average) at the end of March 2025. The most common reason for eviction (51 per cent) was failure to pay rent.

65 tenants were evicted in the past 12 months.

The most common reason for eviction was failure to pay rent.

PAGE 18 of 23 | Homes Tasmania Dashboard

<sup>&</sup>lt;sup>5</sup> This data has a one-month lag behind other indicators. Numbers less than five are withheld in accordance with privacy legislation.

#### Indicator 6: Turnaround times

This indicator measures the average time (in days) it takes from when a house becomes vacant to when it is re-tenanted for dwellings owned and managed by Homes Tasmania.

Past 12 months			
Month Turnaround time – in days (Monthly)		Turnaround time (Rolling 12-month average)	
Apr-24	36.8	28.1	
May-24	33.3	29.5	
Jun-24	40.6	30.6	
Jul-24	42.9	31.9	
Aug-24	32.4	32.3	
Sep-24	29.8	32.7	
Oct-24	24.2	32.6	
Nov-24	33.6	33.6	
Dec-24	39.6	34.4	
Jan-25	55.5	35.8	
Feb-25	43.3	35.9	
Mar-25	48.2	37.6	
Apr-25	34.0	37.4	

The turnaround time for Homes Tasmania properties was 37.4 days (rolling 12-month average) at the end of April 2025.

The increasing average turnaround time demonstrates the challenges of a tight market for tradespeople.

Occupancy rates for social housing are consistently high at over 99 per cent (12-month rolling average) for properties managed by Homes Tasmania.

#### Indicator 7: Effectiveness of completed work orders

This indicator measures the effectiveness of maintenance work orders completed in properties owned by Homes Tasmania, including those managed by community housing providers.

	Past 12 months				
Month <sup>6</sup>	Number of work orders completed (Monthly)	Number of work orders completed (Rolling 12-month average)	Average performance rating (Monthly)	Average performance rating (Rolling 12-month average)	
Mar-24	1 166	1 331	86.6	88.4	
Apr-24	1 184	1 340	89.5	88.9	
May-24	1 450	1 311	80.0	89.2	
Jun-24	1 092	1 284	88.4	89.0	
Jul-24	1 618	1 296	90.0	89.7	
Aug-24	1 370	1 275	91.0	89.5	
Sep-24	1 358	1 267	91.7	89.4	
Oct-24	1 392	1 267	91.0	89.2	
Nov-24	1 174	1 266	89.9	89.1	
Dec-24	959	1 258	80.6	88.2	
Jan-25	1 089	1 259	89.6	88.3	
Feb-25	1 054	1 242	77.8	87.4	
Mar-25	1 189	1 224	89.5	87.7	

Homes Tasmania audits more than one-third of all work orders completed to assess the effectiveness of contractors in delivering outcomes. Audits consider the timeliness, quality, value for money and tenant satisfaction related to each job as well as whether contractual requirements were achieved, or additional call outs were required. This provides an overall performance rating out of 100.

An average of 87.7 per cent of work orders (rolling 12-month average) were completed to benchmarks in the past year at the end of March 2025.



<sup>&</sup>lt;sup>6</sup> This data has a one-month lag behind other indicators.

#### Indicator 8: Building approvals in Tasmania

This indicator measures the number of building approvals in Tasmania as released by the Australian Bureau of Statistics each month.

Past 12 months			
Month <sup>7</sup>	Building approvals <sup>8</sup> (Monthly)	Building approvals (In the year to)	
Mar-24	212	2 702	
Apr-24	173	2 692	
May-24	228	2 591	
Jun-24	170	2 573	
Jul-24	248	2 545	
Aug-24	195	2 486	
Sep-24	193	2 427	
Oct-24	226	2 432	
Nov-24	190	2 432	
Dec-24	189	2 465	
Jan-25	117	2 409	
Feb-25	291	2 432	
Mar-25	167	2 387	

The decrease in building approval numbers is a national trend most likely due to market factors such as borrowing costs and the availability of labour.

<sup>&</sup>lt;sup>7</sup> This data has a one-month lag behind other indicators.

<sup>&</sup>lt;sup>8</sup> At times the ABS will revise past published results. These will be updated as necessary.

#### Indicator 9: Vacancy rates in Tasmania

This indicator shows the vacancy rate in the private rental market in the three major centres in Tasmania. The vacancy rate is the number of vacant properties as a proportion of the overall number of properties in the rental market.

	Past 12 months				
Month	Vacancy rate – Hobart	Vacancy rate – Burnie	Vacancy rate – Launceston		
Apr-24	1.4	0.5	1.2		
May-24	1.4	0.6	1.0		
Jun-24	1.5	0.8	1.1		
Jul-24	1.2	0.7	1.1		
Aug-24	1.1	0.7	1.0		
Sep-24	0.8	0.5	0.8		
Oct-24	0.6	0.3	0.8		
Nov-24	0.7	0.4	0.9		
Dec-24	0.6	0.5	0.9		
Jan-25	0.3	0.3	0.5		
Feb-25	0.6	0.3	0.9		
Mar-25	0.5	0.4	0.8		
Apr-25	0.6	0.5	0.9		

Median statewide rent for houses increased 3.1% in the December 2024 quarter and increased 5.3% in the past year to \$500 per week.

Vacancy rates continue to fluctuate.

SQM Research<sup>9</sup> reports the vacancy rates in Hobart, Burnie and Launceston were 0.6 per cent, 0.5 per cent and 0.9 per cent, respectively, as at the end of April 2025.

<sup>&</sup>lt;sup>9</sup> Vacancy rates are compiled by and reproduced with the permission of SQM Research whose data is available at https://sqmresearch.com.au/

# Homes Tasmania

Building homes, creating communities.

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