

Campbell Street Supported Accommodation Facility (SAF) Update

This fact sheet is for residents of the 87-91 Campbell Street, Hobart SAF, about your residential agreement and ongoing support while the contract for the SAF is re-tendered.

Why is the contract being re-tendered?

Salvation Army Housing is the contracted service provider for the Campbell Street SAF.

The contract with Salvation Army Housing will finish on 30 June 2023.

The rules say the contract must be re-tendered to make sure the service provider for the SAF provides the best services for tenants and is good value for money.

Homes Tasmania must re-tender for the service provider to ensure ongoing delivery of supported accommodation to current and new residents.

What will happen to my lease?

Most leases are due to finish on 30 June 2023.

You will be able to renew your lease with the successful provider if you continue to meet the requirements of your lease.

If your lease expires before 30 June 2023, you will sign a short-term lease with Salvation Army Housing. You will then be able to sign a new lease with the successful provider.

Will my rent change?

The way rent is calculated will not change.

The successful provider will be required to charge 25 per cent of income and 100 per cent of Commonwealth Rent Assistance (CRA) in rent.

Will the services I receive change?

The new service provider will be required to provide tenancy management and support services.

The tender will evaluate all submissions against the same criteria to get the best services for tenants and the best value for money.

When the tender is completed, the successful provider will be announced. The successful service provider will meet with you to talk about how they will deliver services at the Campbell Street SAF.

Who do I pay my rent to?

You must continue to pay your rent to Salvation Army Housing until notified otherwise.

You will pay your rent to the successful service provider from 1 July 2023.

What will happen to Salvation Army Housing?

Salvation Army Housing provides services statewide.

It is their choice if they want to re-tender to be the service provider for the Campbell Street SAF.

All tender submissions will be evaluated against the same criteria, and we will make a contract with the successful provider because they will provide the best services for residents for the best value for money.

Employment arrangements for current staff are the responsibility of Salvation Army Housing.

What will happen if Salvation Army Housing is not the successful provider?

When the tender is completed, the successful provider will be announced. The successful service provider will meet with you to talk about how they will deliver services at the Campbell Street SAF.

When will we know who the successful provider is?

The tender will be advertised as a Request for Grant Proposal on 4 February 2023 and close on Thursday, 9 March 2023.

Tenders will be evaluated, and the result will need approval by Homes Tasmania. Once this is finished, we will be able to announce the successful provider and tell you. This is expected in May 2023. If there is any change to this timeframe, we will let you know.

More information

You can email housing.programs@homes.tas.gov.au and you can also contact Ant Fagan at Salvation Army Housing.