

Offering you a home

This fact sheet has information for people who have applied for social housing and are waiting for an offer of a home with Homes Tasmania.

Finding the right home for you

When you apply for social housing, your name goes on the Housing Register.

When a property becomes available, we match the social housing applicants with the greatest need, longest waiting time and the type of property available including number of bedrooms, modifications and location.

When we find you a property that matches your needs, we will contact you to check that the property is still right for you and that your circumstances have not changed. This will include:

- number of people in your household
- income eligibility
- asset eligibility eg you and the members of your household do not have financial assets worth more than \$35 000. Financial assets include things like shares, property and money in the bank. They do not include things like your car or your household items.

Offering you a home

If you have lived in a Homes Tasmania home previously, we will check your tenancy history before we offer you a home. There are several things we need to check:

- the condition of property when you left it
- if you have rejected any other properties we have offered you and the reasons you rejected them
- anti-social behaviour
- any money that you owe
- if you are bankrupt

- if you own any other property
- if you have more than one application for housing with us
- your current income.

Keep your information up to date

Housing Connect completes assessments for social housing and they also check that your information is up to date.

However, it is your responsibility to also let Housing Connect know if your need for housing and your personal circumstances have changed.

Housing Connect contact details can be found at the end of this fact sheet.

Doug and Michelle's story

Doug and Michelle had been waiting for a property. They had been living with Doug's family and they needed a home of their own. Doug and Michelle had two kids when they applied for social housing.

Michelle called Housing Connect when she found out she was pregnant. She told them that she thought they would need a house with three bedrooms now that they were going to have three kids.

Housing Connect helped them to complete their social housing application. Once registered on the Housing Register, Doug and Michelle could receive offers from any of Tasmania's social housing providers, including Homes Tasmania.

Doug and Michelle were excited when they were offered a three-bedroom house.

More information

Call Housing Connect	1800 800 588 (24 hours)
Email Housing Connect	housingconnect@homes.tas.gov.au
Help to get information	TTY users phone 133 677, then ask for 1300 135 513. Speak and Listen users phone 1300 555 727 then ask for 1300 135 513. Internet relay users connect to the NRS then ask for 1300 135 513.
Information for public housing tenants	You can find more information and fact sheets by visiting www.homestasmania.com.au/Your-tenancy