

Housing Connect reform communique

Update on reform, February 2024

Since our last update:

- A working group has been established to help service providers make a smooth transition to Housing Connect 2.0.
- Contracts have been finalised with service providers of Housing Connect 2.0.
- Work is underway to produce a web-friendly version of the Practice Framework.

Working group to guide transition to Housing Connect 2.0

A working group has been established to coordinate a collaborative approach for Housing Connect service providers to ensure a smooth transition to Housing Connect 2.0 by 1 July 2024.

The group, which meets fortnightly, has completed mapping current positions to those in Housing Connect 2.0 and undertaken an initial analysis of current caseloads.

A transition plan is being drafted in collaboration with the working group, and that plan is expected to be finalised next month.

A Request For Quote has also been released by Homes Tasmania seeking additional change management resources to assist with the Housing Connect 2.0 transition.

Request For Grant Proposal contracts finalised

Funding contracts with the successful proponents from the Request For Grant Proposal have now been finalised.

The contracts will ensure the delivery of Housing Connect 2.0 services, and include:

- Anglicare for Housing Connect front door services statewide
- CatholicCare for personalised support for:
 - young people in the North/North-West and South
 - couples and families in the North/North-West and South
 - single adults in the North/North-West
- Hobart City Mission for personalised support for single adults in the South.

Wyndarra will continue to provide services in the Circular Head area and Wintringham will deliver services to older people.

Practice Framework starts moving online

The Housing Connect 2.0 Practice Framework is being made available in a web-friendly version, making it easier to use and more accessible for Housing Connect practitioners.

The web-based version of the Practice Framework has been specifically designed to make the content easy to search and navigate.

The first two sections of the Practice Framework have already been edited and sent to the web designers for publishing online. Work is currently underway on section three.

Housing Connect practitioners will also be supported with nine e-learning modules that will help staff familiarise themselves with the Practice Framework. Five of the modules have been reviewed and completed, with work nearing completion on the remaining four modules.

Staff training via the modules remains on track to begin in April with training on the new Housing Connect portal to begin in May.

Portal testing continues

The new Housing Connect Portal under development has had input from a variety of end users including older people with lived experience of homelessness. Next month, the development team will be consulting with young people residing in Y2I facilities and adults in supported accommodation (who have previously experienced homelessness).

More information

If you have any questions or feedback, please contact Belinda Jones at belinda.jones@homes.tas.gov.au

For more information on Housing Connect 2.0, visit the Housing Connect website at www.homestasmania.com.au/housingconnect