

Transfers



Sometimes, people need to move house.

This might be because:



- your home is not the right size for your family



- you are at risk of violence



- your health needs have changed



- you need to live closer to where you work or study.



You can apply for a transfer.



This is when you move from your current Homes Tasmania home to another, vacant Homes Tasmania home.



Start by talking to your tenancy officer.



You will need to talk to Housing Connect also.



Housing Connect will work out what kind of housing you need and can also help you find other support services.



You will find their contact information on the last page.



Housing Connect will explain all your housing and support options, not just information about transfers.



You may decide that another type of housing is best for you, rather than waiting for a transfer.

Eligibility

If you want to transfer to a different home with Homes Tasmania, you must:



- live in Tasmania, not another state or territory



- be an Australian Citizen or permanent resident



- be 16 years or older



- be a low-income earner who is eligible for a Commonwealth Health Care Card



- not own a home of your own, or land or other property



- not have financial assets worth more than \$35 000 – this includes things like shares, property and money in the bank



- not currently owe Homes Tasmania any money



- not have been asked to move out of your current home – this is usually called receiving a Notice to Vacate



- have a good history as a tenant



- make sure your current home is well looked after.

When can you apply?



People who have been living in social housing for 12 months or more can apply to transfer.



If you have been living in your home for less than 12 months but things have changed for you, please talk to Homes Tasmania.



Our contact details are on the last page.

What if you need to move urgently?



If you are in an emergency situation, please contact **000** immediately.

You can call the Family Violence Response and Referral Line on **1800 633 937**. They are open 24 hours, 7 days a week.



If you are in an unsafe situation, Housing Connect can help you.

In very urgent cases, it doesn't matter if you are eligible for social housing. Your safety is the most important thing.

What type of home can you have?



When you talk to Housing Connect, they will help you work out what kind of home will suit your needs.

Social housing providers



There are several organisations that manage social housing in Tasmania.



Their role is similar to a real estate agent or landlord in the private rental market.

Social housing providers in Tasmania include:



- Homes Tasmania



- Loreto Community Housing



- Community Housing Limited



- Housing Choices Tasmania



- Mission Australia Housing



- Wintringham



- Salvation Army

Your home might be managed by Homes Tasmania, or it might be managed by one of the other social housing providers.



The social housing providers work in different areas of the state.



If you want to move from a Homes Tasmania home to another, then you can apply to do this.



If you want to move from a home managed by a different social housing provider, different rules may apply.



If you want to move from a social housing provider to Homes Tasmania, you will need to apply again.



This means that you may need to wait for some time.

Are there any costs for transferring?

When you transfer, you will need to pay for:



- moving your furniture



- connecting the electricity, gas and the internet and phone at the new home



- disconnecting the services at your old home.



Homes Tasmania does not cover these costs.

Can you take your pets?

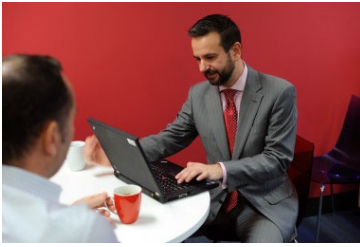


You must ask us if you want to have pets in your home.



You can take your pets to a new home if Homes Tasmania says this is OK.

If you can't get a transfer



If you can't get a transfer, Housing Connect can help you with other housing support options.



Sometimes support can help people stay in their current home.



You can't swap homes with another Homes Tasmania tenant. This is against the rules.



It's a good idea to think carefully before you move out of social housing.



If you want to move back into social housing later, you will need to apply again. You may need to wait for a long time before you get a home.

Peggy's story



Peggy is getting older. She has been living in her Homes Tasmania property for a very long time.



Recently, she has found that the home is too big for her. The garden is too much for her to manage. And she doesn't need as many rooms now that she is on her own.



Peggy spoke to her tenancy officer at Homes Tasmania.



She talked to them about the problems she is having. They helped her with the process of applying for a transfer through Housing Connect.



Peggy is now waiting to go into a smaller unit.



Housing Connect is also helping her get support with the gardening and household chores through aged care services.

Contact us



Call Homes Tasmania on 1300 665 663.



If you are d/Deaf, hard of hearing, or have a speech/communication difficulty please contact us through the National Relay Service (NRS).

The appropriate contact method for your needs can be found on their website at [NRS call numbers and links | Access Hub](#)

When you know which call channel best suits your needs, provide NRS with the phone number you wish to call.



Email at tenancyservices@homes.tas.gov.au



Homes Tasmania
GPO Box 65
HOBART TAS 7001



Call Housing Connect on 1800 800 588