

# Housing Connect Reform Communique

## Request For Grant Proposal, August 2023

Homes Tasmania will be going out with a Request for Grant Proposal (RFGP) seeking submissions from current Housing Connect providers to deliver the services required under Housing Connect 2.0.

This includes operating and managing the Housing Connect front door and personalised support services.

### About the RFGP

The RFGP will be a closed tender, with five non-government organisations that deliver existing front door and support services in Tasmania invited to make submissions.

The RFGP will be released on 16 August 2023 and will close on 29 September 2023.

The proponents will be invited to respond to the RFGP to provide one, some or all the relevant services, being:

1. operating front door services statewide

and/or the statewide or regional provision of the following personalised support services:

2. for young people
3. for couples and families
4. for single adults

Selecting a single provider for front door services will allow for a consistent statewide approach to service provision for people using those services.

Homes Tasmania is working with Wintringham to deliver the government's commitment for Wintringham to provide support services to people aged 65 and older across the state.

Homes Tasmania is working with Wyndarra to continue their provision of Housing Connect support for people in the Circular Head area.

Homes Tasmania will enter into grant deeds with the successful proponent(s) to provide all relevant services across Tasmania.

### More places to get help

Under Housing Connect 2.0, there will be more ways and places for people to get housing assistance.

Front door services will provide easy access to housing assistance for eligible people to help them find temporary accommodation if they are in crisis or help secure a longer-term home.

A dedicated online portal will make it easier and more convenient for people to find information and apply for services, and will give them more choice about how, where and when they reach out for help.

In addition, there will be more places to get housing assistance, including:

- access to the online portal
- a mobile response that travels to people who cannot get to a service
- Housing Connect Hubs in each region.

## New roles to deliver better support

People accessing services will be provided with an assessment to understand their needs, skills and potential and help match them to the best housing and support options for them.

Housing Connect 2.0 will provide services shaped for each person's individual circumstances and life stage.

**Connection coaches** will connect people experiencing housing crisis and stress to community supports and resources, to build their capabilities to live independently.

**Key development coaches** will provide intensive support to help people with problems that can be overwhelming and get in the way of finding and keeping a home.

**Tenancy support in social housing** will be provided by Tasmania's five major social housing providers – Homes Tasmania, Community Housing Limited, Housing Choices Tasmania, Centacare Evolve Housing and Mission Australia Housing – to help people keep stable housing and reduce the risk of homelessness.

## More information

If you have any questions or feedback, please contact Belinda Jones at [belinda.jones@homes.tas.gov.au](mailto:belinda.jones@homes.tas.gov.au)

For more information on Housing Connect 2.0, visit the Housing Connect website at [www.homestasmania.com.au/housingconnect](http://www.homestasmania.com.au/housingconnect)