

Contract management framework diagram

OBJECTIVE

Drives the requirements for managing contracts and our relationship with housing support providers

It enables us to collaborate with housing support providers to deliver quality services and achieve the outcomes agreed in contracts.

GUIDING PRINCIPLES

Underpins the contractual relationship to define how we work together with housing support providers to achieve the objective

Foster collaboration with housing support providers



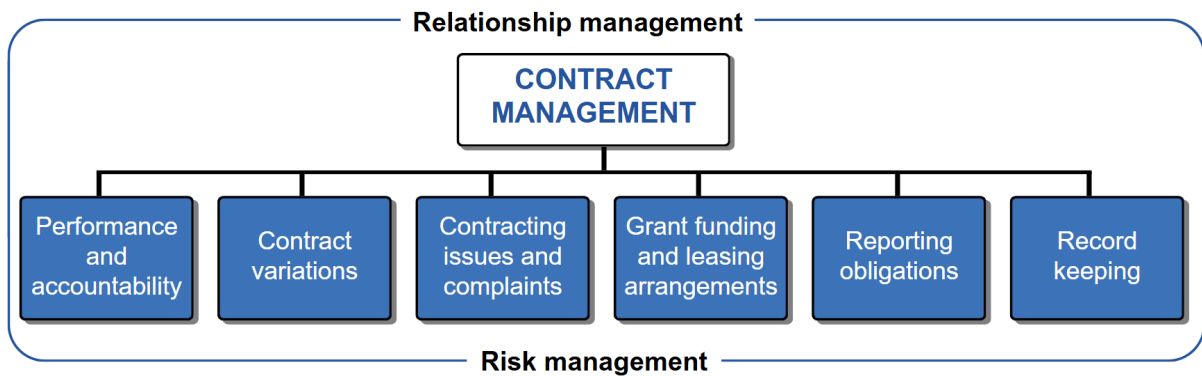
Mutual understanding of each other's obligations



Shared responsibility for performance and achieving the agreed outcomes

PROCESSES

Explain the requirements to assist both parties in meeting their responsibilities and achieving the outcomes agreed in the contracts



EXPECTED OUTCOMES

Demonstrates that funded contract management is achieving its objective

Our contracts are achieving better outcomes for people



Housing support providers have the ongoing capacity and capability to deliver the outcomes agreed in contracts



Issues and risks are being managed to ensure the stable and uninterrupted delivery of services