

Proof of identity

This fact sheet explains what types of documents you can use to prove your identity when you apply for social housing.

What proof is required?

When applying for a home, proof of identity is required before any offer of housing can be made. Documentation must be original (copies will not be accepted) for each member of your household over the age of 18 that is listed on your application.

Proof of identity is based on a 100-point identity check.

DOCUMENT	POINTS VALUE
Original Australian birth certificate	70
Australian passport (current or expired within past two years)	70
International passport	70
Document of identity from Department of Foreign Affairs and Trade	70
Australian visa	70
Certificate of Evidence of Residential Status from Department of Immigration and Citizenship. Note: Refugee visa subclasses 200, 201, 202, 203 and 204 are permanent residents.	70
Certificate of identity issued by Australian Government	70
Australian Defence Force discharge papers	70
Shooter or firearm licence with photo ID	70

Security licence with photo ID	70
Australian photo driver's licence	40
Bank/financial institution card, statement or passbook (not cards issued by organisations other than banks, credit unions or building societies, or account documentation issued by banks/financial institutions outside Australia)	40
Defence Force identity card	40
Australian divorce papers	40
Educational certificates	40
Australian marriage certificate (not church or celebrant-issued certificates)	40
Name change	40
Passport issued outside Australia with a valid entry stamp or visa	40
Proof-of-age card with photo ID issued by government agency	40
Registration certificate from a professional board (national or state/territory)	40
Current Australian trade certificate	40
Veterans Affairs Gold Card	40
Reference from Aboriginal organisation	20
Educational report or reference	20
Student ID card	20
PAYG payment summary	20
Insurance renewal	20
Tenancy agreement or lease	20
Medicare card	20
Motor vehicle registration	20
Documents issued outside Australia (equivalent of Australian documents listed or at least 20 points value)	20

Other licence (not recreational fishing licence)	20
Rates notice (less than 12 months old)	20
Utility account (less than 12 months old)	20
Electoral enrolment	10
Other financial documents (not hire or lease agreements)	10
Health insurance card	10
Motoring association card	10
Notice of assessment (less than two years old)	10
Employment records (not payslips)	10