

Housing Connect Reform Communique

Update on reform, May 2023

Since our last update:

- Sprout Labs has started work on development of the Housing Connect 2.0 e-learning modules.
- The Housing Connect Portal has entered the first stage of testing its functionality and performance.
- The Housing Connect Reform Steering Committee met for a workshop on the Housing Connect Reform.

Development of e-learning modules begins

Sprout Labs is currently developing the story board for the Advantaged Thinking module of the new e-learning package. The Working Group will be invited to provide feedback on this module once the initial build is completed later this month.

The nine e-learning modules will create an engaging online learning experience for all current and future Housing Connect workers, with interactive activities, graphics, custom animations and videos.

Resources will be developed to support these learning modules and this work will be undertaken in consultation with the Community of Practice Working Group. The developed modules will be presented to the Steering Committee for feedback and further endorsement.

Testing begins on Housing Portal

Initial testing of the functions and performance of the Housing Connect Portal has started in readiness for end-user testing, which is expected to begin in June. As this testing progresses, there will be ongoing engagement with people with lived experience.

Housing Connect 2.0 Practice and Assessment Tools

The Steering Committee has endorsed the Housing Connect 2.0 Practice and Assessment Tools.

The Working Group has provided extensive feedback on the development of these tools and the project team has drawn on existing Housing Connect tools and applied an Advantaged Thinking 'overlay'.

The new tools will be built into the Housing Connect Worker Portal which is replacing SHIP and will align with the design and practice principles of Housing Connect 2.0 to support a consistent statewide approach that meets the National Minimum Data Set requirements of the Australian Institute of Health and Welfare.

Housing Connect 2.0 reform workshop

The Housing Connect Reform Steering Committee met on 6 April for a workshop to discuss the Housing Connect system and the Housing Connect Reform.

The workshop covered the establishment of the original Housing Connect service, the key findings of the Brotherhood of St Laurence's review of Housing Connect, and the service design for Housing Connect 2.0.

Participants were also presented with an analysis of the demand data for Housing Connect. These projections considered the life stage, region and the level of support intensity required by people seeking housing support.

More information

If you have any questions or feedback, please contact Belinda Jones at belinda.jones@homes.tas.gov.au

For more information on Housing Connect 2.0, visit the Housing Connect website at <https://www.homestasmania.com.au/housing-and-homelessness/housing-connect>