

Housing Connect 2.0 Communique

Update on reform, March 2023

Since our last update:

- Work has started on building an interactive e-learning package for Housing Connect 2.0 workforce training.
- Development of new Practice and Assessment Tools for Housing Connect 2.0 is progressing following extensive feedback.
- Work on the Housing Connect Portal continues to progress well with key features in development.

Homes Tasmania

Homes Tasmania's Hobart office moved in January and is now located at Level 4, 134 Macquarie Street, Hobart.

Since their first meeting on 2 December 2022, the Board have been very engaged and meeting with stakeholders, including attending the Housing Reference Group in December. They have also provided direction on the development of the Tasmanian Housing Strategy consultation draft, including planning for the delivery of 10 000 social and affordable homes over the next 10 years. The Tasmanian Housing Strategy consultation draft is now scheduled for public feedback between April and May.

Homes Tasmania has also contributed to the Australian Government's consultation on the Housing Australia Future Fund legislation.

Housing Connect 2.0 workforce training

As part of the Housing Connect 2.0 workforce transition and training, we are finalising the development of the Housing Connect 2.0 e-learning package. This package will guide Housing Connect workers through the new model and practice approach. The interactive online learning modules are being developed in collaboration with key stakeholders, including the Housing Connect community of practice working group.

There are nine e-learning modules:

1. Housing and homelessness in Tasmania
2. Housing Connect 2.0: system structure and flow
3. The practice approach: Advantaged Thinking and capabilities

4. The practice approach: the role of the coach
5. The practice approach: the life course lens
6. The practice approach: connection to community and the importance of place
7. Housing Connect 2.0: levels of intensity of response
8. Housing Connect 2.0: Housing Connect Portal
9. Housing Connect 2.0: a coach's toolkit

Housing Connect 2.0 screening and assessment tools

The Housing Connect reform community of practice working group has provided the project team with feedback on the draft screening and assessment tools. This feedback is being used to guide the development of the new tools for Housing Connect 2.0. The new tools will be easy to use and streamlined within the new system replacing SHIP.

Housing Connect Portal

Work to streamline features such as determining eligibility and applying for housing assistance for new applicants is continuing. A dashboard is also in development to centralise all applications. This includes a simplified process for people seeking housing assistance to self-manage social housing six-monthly reviews and update any change of circumstances.

The dashboard will also include Housing Connect communications. A current draft of the Portal's progress has been presented to the Housing Connect Reform Steering Committee in March.

The Australian Institute of Health and Welfare continues to help Homes Tasmania prepare for accreditation of the new interactive worker portal. The project team is exploring methods for the required National Minimum Data Set to be automatically processed.

More information

If you have any questions or feedback, please contact Belinda Jones at belinda.jones@homes.tas.gov.au

For more information on Housing Connect 2.0, visit the Housing Connect website at <https://www.homes Tasmania.com.au/housing-and-homelessness/housing-connect>