

Media release

Thursday, 21 December 2023

Eleri Morgan-Thomas, CEO Homes Tasmania

Housing help over the holidays

The holiday season is a time to enjoy with family and friends but unfortunately some Tasmanians may experience hardship and homelessness and it is important that they know what help is available to them.

Homes Tasmania CEO, Eleri Morgan-Thomas, said that help was a phone call away at this time of year and encouraged anyone at risk to reach out.

“Everyone has a right to be safe,” Ms Morgan-Thomas said.

“If you are experiencing family violence and need urgent assistance phone the Tasmania Police on Triple Zero (000) or the Family Violence Response and Referral Line on 1800 633 937.

Ms Morgan-Thomas said Housing Connect was Tasmania’s housing and homelessness services entry point.

“If you are experiencing homelessness or are in housing crisis, Housing Connect provides support and assistance for your housing needs, from crisis accommodation to a long-term home,” Ms Morgan-Thomas said.

“For urgent help if you are experiencing homelessness, you can call Housing Connect on 1800 800 588.”

Ms Morgan-Thomas said that emergency accommodation and material support was available for people in a housing crisis.

“There are a range of services available to people in need including crisis accommodation dedicated to young people, women with or without children, men with or without children and families,” Ms Morgan-Thomas said.

“Overnight beds are available in Safe Space facilities and there is also capacity to broker assistance into temporary accommodation.”

Ms Morgan-Thomas said if tenants of Homes Tasmania need urgent maintenance works, they could contact 1300 665 663 for assistance.

“Our housing and homelessness services will be closed to face-to-face appointments on public holidays but will be available for emergencies over the phone,” Ms Morgan-Thomas said.

Holiday season hours of operation

Housing Connect offices will be closed to face-to-face appointments as follows:

- Hobart office, level 3, 181 Collins Street will be closed on public holidays only.

- Launceston office, 118 Elizabeth Street will be closed on public holidays only.
- Devonport office, 31 King Street will be closed on public holidays only.
- Burnie office, 51 Wilmot Street will be closed for public holidays only.
- Smithton office, Wyndarra Centre, 43 Smith Street will be closed from 12pm, Friday 22 December 2023 and reopen at 9am Tuesday, 2 January 2024.

For Homes Tasmania tenants, our offices will be closed from 3pm Friday 22 December 2023 and reopen at 9am Thursday 4 January 2024.

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