

Housing Connect communique

March 2025

In this update:

- Housing Connect database go-live update
- Housing Connect website go-live update
- Next steps

Database go-live update

We have changed the go-live date of the Housing Connect database. It will now go live on Thursday, 1 May 2025. There are several reasons for this change of date:

- Services have identified issues during testing and training that we all agree must be addressed.
- The March planned checkpoint has indicated further work is needed to finalise the database and that cannot be achieved in the next few days.
- Support providers have asked for more time for training and support.
- Go-live must be scheduled at the beginning of a month to align with national reporting requirements.

Website go-live update

Housing support providers will have three weeks to familiarise themselves with and get comfortable using the new database before the website goes live.

The website go-live date is now Monday, 19 May 2025.

The website will make it easier and more convenient for people to find information and apply for services.

Next steps

Scheduled updates will continue after go-live to further enhance functionality and address ongoing user feedback.

We will continue to provide updates as we finalise the Housing Connect Tasmania database and what you need to know for go-live.

More information, including login instructions and multi-factor identification, will be provided in the Fact Sheet – Housing Connect Tasmania database login.

More information

If you have any questions or feedback, please contact your Homes Tasmania contract manager or email hsp@homes.tas.gov.au